



Financial Assistance Plain Language Summary

Financial Assistance Offered: As your community healthcare provider, Tanner Medical Center offers financial assistance to help patients meet their medically necessary healthcare financial responsibilities. Tanner provides a Patient Financial Assistance Program to assist eligible uninsured and/or underinsured patients and their families with medical bills beyond their ability to pay. Our program offers free (100%) or discounted care (60%) for qualified patients.

Patients without health insurance, known as “uninsured” or “self-pay”, **cannot be charged more than amounts generally billed for emergency or other medically necessary care.**

Eligibility Requirements and Assistance Offered: Qualifications for financial assistance depend on family income being less than 350% of the Federal Poverty Level and having minimal assets. The Federal Poverty guidelines and assets value qualify patients for either 100% or 60% write off patient bills. Also, the care received must be medically necessary or a result of an emergency. An example of care not being medically necessary is cosmetic surgery which is not eligible for financial assistance.

All self-pay patients receive a 60% discount on their hospital services, regardless of financial assistance eligibility. The financial assistance program offered by Tanner applies an additional discount for a patient’s hospital bill up to 100% based on a patient’s eligibility.

A patient’s financial circumstances will not affect his or her receiving of care. The granting of financial assistance shall be based on an individualized determination of financial need, and shall not consider the patient’s age, gender, race, veteran status, immigration status, sexual orientation, or religious affiliation.

Household Size	100% FPG	200% FPG	250% FPG	350% FPG
1	\$15,960	\$31,920	\$39,900	\$55,860
2	\$21,640	\$43,280	\$54,100	\$75,740
3	\$27,320	\$54,640	\$68,300	\$95,620
4	\$33,000	\$66,000	\$82,500	\$115,500
5	\$38,680	\$77,360	\$96,700	\$135,380
6	\$44,360	\$88,720	\$110,900	\$155,260
7	\$50,040	\$100,080	\$125,100	\$175,140
8	\$55,720	\$111,440	\$139,300	\$195,020

Household Income	Below 250% FPG	250%-350% FPG
Patient Discount	100%	60%
Patient Pays	0%	40%

How to Apply for Assistance:

Any patient can apply for financial assistance at any time: before, during, or after your care, up to 24 months after your initial bill. Information will be sent with your bill detailing how to apply for assistance.

To apply:

- 1. Complete an application.** Applications can be obtained in the registration area of any of our hospital facilities or through Patient Financial Services. Applications can also be found at the following locations:

MyChart: An application can be submitted through the patient portal.

Website: Print the application from the Tanner website through the [Financial Assistance](#) portion of Billing and Financial Resources.

- 2. Return the completed Patient Financial Assistance Plan application within 45 days of receipt.** Applications can either be hand-delivered to any of our hospital facilities or mailed to the address provided.

Tanner Medical Center
ATTN: Patient Financial Counselor
705 Dixie Street
Carrollton, Georgia

- 3. To be eligible, provide proof that income requirements are met.** Documents which may be used are listed on the application. Tanner uses a sliding scale based on family size and income level and compares that to the Federal Poverty Guidelines (FPG) for the current year.

If a patient wishes to discuss applying for financial assistance with a financial counselor, obtain a copy of Tanner’s Financial Assistance Policy, obtain a copy of the Billing and Collection policy, obtain a copy of the application, or needs help completing the application, they should contact the Tanner Patient Financial Assistance Department at (770) 812-5795 or email patientfinancials@tanner.org during normal business hours, Monday through Friday from 8 AM to 4:30 PM.